

MARICOPA COUNTY JUVENILE PROBATION

During this critical time, Judicial Branch operations at the Juvenile Detention Centers and Juvenile Probation Departments will continue in order to serve our mission of public safety through positive change. We are committed to supporting the safety and wellbeing of the public as well as the youth in our care. In order to reduce exposure to staff and our probation families during this health crisis:

- Probation public lobbies reopened on July 19, 2021. Masks/face coverings will be required to be worn in all designated areas of Judicial Branch facilities by members of the public and employees. Members of the public and employees will also be required to submit to health screenings including temperature checks.
- Detention visitation remains suspended until further notice. Family visitation will coninue to take place telephonically.
- The Department is emphasizing the use of electronic forms of communication to continue to fulfill essential services.
- If your child is on probation, face to face contacts and meetings with officers will primarily take place in the field.
- We encourage juveniles to utilize the call-in warrant process to resolve an outstanding warrant. This process reduces unnecessary in-person contact at the detention center and allows a timely hearing to be set on the next available detained advisory calendar. Please contact 602-506-4284 to access the call-in warrant system.

Detention is hard at work creating opportunities to facilitate video conferencing as another avenue for visitation. Parents or professionals may receive telephone calls from unknown numbers originating from our Detention facilities as Detention attempts to facilitate telephonic and/or video conferencing visitations. We ask that parents/professionals please answer those phone calls so they do not miss an opportunity to visit with their children.

If your child is currently supervised on probation or is in one of our detention facilities, please contact the assigned probation officer or consult this directory for more information prior to traveling to an area office.

DIRECTORY

For general information, information regarding assigned juvenile probation officers and their contact information, if your child was arrested and released by law enforcement without being transported to the detention center, or if you have questions regarding traffic citations please call:

<u>Durango Probation Office</u> - 3125 W. Durango Street, Phoenix, AZ 85009

602-506-4011

Southeast Probation Office - 1810 S. Lewis, Mesa, AZ 85210

602-506-2619 or 602-506-2504

For information regarding Detention Center operations including telephonic visitation, health and safety issues, call-in screening, and call-in warrant processes please contact:

Durango Juvenile Detention Center

602-506-4284

If you were informed that your child's case was diverted from prosecution with participation in a Diversion program, please contact:

Durango Office Diversion Information

602-506-4011

Southeast Office Diversion Information

602-372-1113

**Please note that when a case gets assigned to a diversion program, a diversion letter will be sent to the home containing contact information for the assigned Diversion Officer and instructions.

If you are a victim of a juvenile crime and you need case information, please contact:

Maricopa County Juvenile Probation Victims' Rights Department

602-506-4471